

Updated: 5/20/20

Are outpatient services provided in patient cars covered and if so, how should they be billed?			
Follow Common Direction?		Patient cars located in the parking lot of a clinic in which clinic staff provide COVID care or non-COVID care will be considered extensions of the clinic. Claims for that care should use Place of Service Code as follows: <ul style="list-style-type: none"> • 15 – Mobile: If the car is used as a drive up COVID testing site where a specimen is taken • 11 – Office: If the clinic is not hospital owned • 19 – Off Campus – Outpatient Hospital: If the clinic is hospital owned but not on the hospital campus 	
Aetna	Yes 03/27/20	Aetna recognizes place of service codes: 11 (physician office), 15 (mobile unit), 17 (Walk-in retail health clinic), 19 (off campus outpatient hospital), 20 (urgent care facility), 22 (on campus outpatient hospital), 23 (emergency room hospital, and 81 (independent laboratory).	
Amerigroup - DSNP	Yes 04/21/20		
CHPW - Medicare Advantage	Yes 03/27/20		
Cigna	Not Answered		
Coordinated Care - Commercial	Yes 03/27/20	We follow the Medicaid FFS guidance below.	
First Choice (TPA and PPO)	Yes 03/27/20		
HCA – Apple Health	Yes 04/11/20	When collecting specimens to test for COVID-19 that is not associated with an E/M visit HCA is allowing CPT code 99001 to be billed. See specific instructions for FFS and MCOs below	
Medicaid FFS	Yes 03/27/20	Patient cars located in the parking lot of a clinic in which clinic staff provide COVID care or non-COVID care will be considered	

Are outpatient services provided in patient cars covered and if so, how should they be billed?			
Follow Common Direction?		<p>Patient cars located in the parking lot of a clinic in which clinic staff provide COVID care or non-COVID care will be considered extensions of the clinic. Claims for that care should use Place of Service Code as follows:</p> <ul style="list-style-type: none"> • 15 – Mobile: If the car is used as a drive up COVID testing site where a specimen is taken • 11 – Office: If the clinic is not hospital owned • 19 – Off Campus – Outpatient Hospital: If the clinic is hospital owned but not on the hospital campus 	
		<p>extensions of the clinic. Claims for that care should use Place of Service Code as follows:</p> <ul style="list-style-type: none"> • When collecting specimens to test for COVID-19 that is not associated with an E/M visit HCA is allowing CPT code 99001 to be billed. • Bill with the POS that is most relevant for the situation (typically the POS you currently bill with): <ul style="list-style-type: none"> - For provider clinics that are not hospital owned, use POS 11 with CR modifier - For hospital owned/associated and off campus, use POS 19 and the CR modifier - For visits outside of emergency rooms, use POS 23 and the CR modifier <p>For visits in drive up sites that do not fit in the examples above, use the POS 15 and the CR modifier.</p>	
Amerigroup	Yes 04/11/20	Amerigroup will follow HCA guidance for Medicaid MCOs	
CHPW	Yes 03/27/20		
Coordinated Care	Yes 03/27/20	We follow the Medicaid FFS guidance below.	
Molina	Yes	POS 15 is allowed for cars, POS 99 can also be submitted	

Are outpatient services provided in patient cars covered and if so, how should they be billed?			
Follow Common Direction?		<p>Patient cars located in the parking lot of a clinic in which clinic staff provide COVID care or non-COVID care will be considered extensions of the clinic. Claims for that care should use Place of Service Code as follows:</p> <ul style="list-style-type: none"> • 15 – Mobile: If the car is used as a drive up COVID testing site where a specimen is taken • 11 – Office: If the clinic is not hospital owned • 19 – Off Campus – Outpatient Hospital: If the clinic is hospital owned but not on the hospital campus 	
	04/01/20	Medicare: follow CMS guidelines	
UHC Community Plan	Yes 04/11/20		
KP-NW	Yes	When billing, the Place of Service codes should align most closely with the facility, staff and/or function being performed at that care site.	
KP-WA	03/27/20		
Labor & Industries	Yes 05/20/20	<p>The POS code should match the situation.</p> <p>If hospital-owned then POS 11 with a CR modifier should be used. If hospital owned but off-campus then POS 19 with a CR modifier should be used.</p> <p>If an OP visit outside of an ER occurs, then POS 23 with a CR modifier should be used.</p> <p>If the situation does not fit any other example (as drive up sites might) then POS 15 with a CR modifier should be used.</p>	
Molina- Commercial	Yes 04/01/20	POS 15 is allowed for cars, POS 99 can also be submitted	
Pacific Source	Yes 03/27/20		
Premera	Yes 03/27/20		
Providence	Yes 04/01/20		
Regence	Yes		

Are outpatient services provided in patient cars covered and if so, how should they be billed?			
Follow Common Direction?		Patient cars located in the parking lot of a clinic in which clinic staff provide COVID care or non-COVID care will be considered extensions of the clinic. Claims for that care should use Place of Service Code as follows: <ul style="list-style-type: none"> • 15 – Mobile: If the car is used as a drive up COVID testing site where a specimen is taken • 11 – Office: If the clinic is not hospital owned • 19 – Off Campus – Outpatient Hospital: If the clinic is hospital owned but not on the hospital campus 	
	03/27/20		
UHC - Commercial	Yes 04/28/20		